

## Financial Policy

We at Little Pine Pediatrics strive to provide the best care for our patients and their family. Providing this care is our number one priority, however, it comes at a cost to us. It is because of this that we want you to be aware of our financial policy.

All patients are asked to pay for services rendered on the date of service. However, service is not withheld for a person's ability to pay and we will not discriminate on the basis of an individual's race, color, sex, national origin, disability, religion, sexual orientation or gender identity. Little Pine Pediatrics does offer a Sliding Fee Discount for patients who are unable to pay and eligibility will be determined as outlined in the office's Sliding Fee Application.

Billing statements are mailed out weekly. By the fifth billing cycle, if no payment has been received, Little Pine Pediatrics will unfortunately need to place the account in a delinquent status or we will be forced to send parent or guardian to our collections agency and patient may be discharged from our clinic for non-payment.

Please understand that we are aware that these are tough economic times and we are willing to work with you to pay off your balance. Therefore, we have provided a payment plan option available to have account balances paid off within six (6) months (some balances/circumstances may be approved for longer month time frame depending on the amount owed). We require you to provide a credit/debit card if you choose to sign a payment plan and payment would be processed on the tenth (10th) of each month until account is paid in full. If you cannot provide a credit/debit card to process payments we ask that you mail or come to the office each month by the 10th to pay your payment for that month. Please understand that if there is a late payment, any discount given will be applied back to remaining balance.

Patients/Families with a delinquent balance of \$300 or more, who do not wish to sign a payment plan agreement, will unfortunately <u>not</u> be able to schedule an appointment until balance is <u>paid in full.</u>

Thank you in advance for your understanding. If you have any questions regarding this policy, please feel free to ask any clerical staff.